

If You Change Your Holiday

Sometimes you can make changes to your holiday. The table below shows the amendment fee that we charge for each element of your holiday. Except where we treat your change as a cancellation, you do not have to pay the fee if the new holiday is more expensive. Instead you will need to pay the difference in price.

Airlines or other transport providers can treat changes as a cancellation and charge a fee, up to 100% of the price for that part of your holiday. You must pay those fees as well.

When making changes, the price of your new travel arrangements will be based on the price that applies on the day you make the change. Please note there won't be any reduction in the price you pay, even if your new travel arrangements are cheaper than your original booking.

If your change means fewer adults travel, and your holiday price is based upon the number of adults, we'll recalculate the total price and the price per person may go up. This extra price isn't a termination fee. You will also need to pay the appropriate proportion of the termination fee for the adult who has cancelled. See "If you Cancel Your Holiday".

Some elements of your holiday, such as excursions, transfers, children's activities, flight or accommodation options, room/board upgrades, late check-out rooms theme park tickets and airport parking, may be non-refundable.

You may transfer your holiday to someone else if you give us at least 7 days' notice in writing or by email and the new lead name accepts the transfer and the terms of Our Agreement – insurance can't be transferred. You will be responsible, together with the new lead name, for our amendment fees and any costs as a result of the change.

Amendment Fees	29 days or more before your holiday	28 - 15 days before your holiday	14 - 0 days before your holiday
To change a name, passenger or passenger type (you can correct a spelling error without paying a fee)	£25 per person		
To upgrade a service, add on a flight extra, upgrade a room type or board basis	No fee		
To change duration, the time of a TUI Airways flight or to travel on an earlier date than planned.	£50 per person		
To change accommodation, departure or destination airport, or to change a flight not operated by TUI Airways.	£50 per person	Treated as a cancellation	
To travel on a later date than planned	Treated as a cancellation		